

Data Protection and Compliance

Cookie Policy for Crystal Ventures Ltd

Cookie Policy for Crystal Ventures Ltd and its subsidiaries
Effective Date: 12 March 2024

Welcome to **Crystal Ventures Ltd and its subsidiaries**. This Cookie Policy explains how we, **Crystal Ventures Ltd and its subsidiaries**, along with our affiliates and partners, use cookies and similar technologies to recognize you when you visit our websites, including without limitation <https://cvl.co.rw/> and any other websites owned, operated, or controlled by us ("Websites"). It explains what these technologies are and why we use them, as well as your rights to control our use of them.

1. What are cookies?

Cookies are small data files that are placed on your computer or mobile device when you visit a website. Cookies are widely used by website owners to make their websites work, or to work more efficiently, as well as to provide reporting information.

Cookies set by the website owner (in this case, **Crystal Ventures Ltd and its subsidiaries**) are called "first-party cookies." Cookies set by parties other than the website owner are called "third-party cookies." Third-party cookies enable third-party features or functionality to be provided on or through the website (e.g., advertising, interactive content, and analytics). The parties that set these third-party cookies can recognize your computer both when it visits the website in question and also when it visits certain other websites.

2. Why do we use cookies?

We use first-party and third-party cookies for several reasons. Some cookies are required for technical reasons in order for our Websites to operate, and we refer to these as "essential" or "strictly necessary" cookies. Other cookies also enable us to track and target the interests of our users to enhance the experience on our Websites. Third parties serve cookies through our Websites for advertising, analytics, and other purposes. This is described in more detail below.

3. Types of cookies we use

We use the following types of cookies:

Strictly Necessary Cookies: These cookies are essential to provide you with services available through our Websites and to use some of its features, such as access to secure areas.

Analytical/Performance Cookies: These cookies collect information about how you use our Websites. The information collected is used to improve how our Websites work.

Functionality Cookies: These cookies allow our Websites to remember choices you make while browsing, such as your language preferences or regions, and provide a more personalized experience.

Targeting/Advertising Cookies: These cookies are used to make advertising messages more relevant to you. They perform functions like preventing the same ad from continuously reappearing, ensuring that ads are properly displayed for advertisers, and in some cases selecting advertisements that are based on your interests.

4. How can I control cookies?

You have the right to decide whether to accept or reject cookies. You can exercise your cookie rights by setting your preferences in the website's Cookie Consent Manager. The Cookie Consent Manager allows you to select which categories of cookies you accept or reject. Essential cookies cannot be rejected as they are strictly necessary to provide you with services.

The specific steps to do this can vary from browser to browser, so look at your browser's Help menu for more information. Additionally, most advertising networks offer you a way to opt out of targeted advertising.

5. Changes to Our Cookie Policy

We may update this Cookie Policy from time to time in order to reflect, for example, changes to the cookies we use or for other operational, legal, or regulatory reasons. Please therefore re-visit this Cookie Policy regularly to stay informed about our use of cookies and related technologies.

6. Contact Us

If you have any questions about our use of cookies or other technologies, please email us at dpo@isco.co.rw.